

DEPARTMENT OF HEALTH AND HUMAN SERVICES
CENTERS FOR MEDICARE & MEDICAID SERVICES

PRINTED: 03/14/2016
FORM APPROVED
OMB NO. 0938-0391

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 185262	(X2) MULTIPLE CONSTRUCTION A. BUILDING _____ B. WING _____		(X3) DATE SURVEY COMPLETED C 12/11/2015
NAME OF PROVIDER OR SUPPLIER MADISON HEALTH AND REHABILITATION CENTER			STREET ADDRESS, CITY, STATE, ZIP CODE 131 MEADOWLARK DRIVE RICHMOND, KY 40475		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETION DATE	
F 000	INITIAL COMMENTS	F 000			
F 456	<p>483.70(c)(2) ESSENTIAL EQUIPMENT, SAFE OPERATING CONDITION</p> <p>The facility must maintain all essential mechanical, electrical, and patient care equipment in safe operating condition.</p> <p>This REQUIREMENT is not met as evidenced by: Based on observation, interview, and facility policy review it was determined that the facility failed to maintain water heating equipment in a safe operating condition related to facility water temperatures observed to not be within the specified range (100 to 110 degrees Fahrenheit) according to Kentucky Administrative Regulations. Observations of water temperatures on 12/09/15 revealed ten (10) of fifty-six (56) resident rooms and one (1) of four (4) shower rooms had water temperatures not within the specified range.</p> <p>The findings include:</p> <p>Review of the facility policy titled "Test Water Temperatures," undated, revealed temperatures in resident rooms were to be maintained between 100 degrees Fahrenheit (F) and 110 degrees F.</p> <p>Observation of the water temperature in resident room 16 on 12/09/15 at 10:45 AM revealed the</p>	F 456		1/25/16	

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

01/06/2016

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

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F 456	<p>Continued From page 1</p> <p>water temperature at the sink to be 98 degrees F. Continued observation of the water temperature in resident room 16 on 12/09/15 at 2:46 PM revealed the water temperature to be 94 degrees F. Observation of resident room 14 on 12/09/15 at 2:40 PM revealed the water temperature at the sink to be 94 degrees F. Observation of resident room 15 on 12/09/15 at 2:44 PM revealed the water temperature at the sink to be 94 degrees F. Observation of resident room 16 on 12/09/15 at 2:46 PM revealed the water temperature at the sink to be 94 degrees F. Observation of resident room 17 on 12/09/15 at 2:47 PM revealed the water temperature at the sink to be 97 degrees F. Observation of resident room 21 on 12/09/15 at 2:52 PM revealed the water temperature at the sink to be 96 degrees F. Observation of the therapy shower room (on the hall with resident rooms 11-29) on 12/09/15 at 2:55 PM revealed the water temperature at the showerhead to be 96 degrees F and the water temperature at the sink to be 95 degrees F. Observation of resident room 20 on 12/09/15 at 2:59 PM revealed the water temperature at the sink to be 95 degrees. Observation of resident room 22 on 12/09/15 at 3:00 PM revealed the water temperature at the sink to be 95 degrees F. Observation of resident room 23 on 12/09/15 at 3:02 PM revealed the water temperature at the sink to be 95 degrees F. Observation of resident room 24 revealed the water temperature at the sink to be 96 degrees F. Observation of resident room 25 on 12/09/15 at 3:07 PM revealed the water temperature at the sink to be 95 degrees F. Observation of resident room 45 on 12/09/15 at 3:36 PM revealed the water temperature at the sink to be 94 degrees F.</p> <p>Interview with Resident B on 12/09/15 at 10:30 AM revealed Resident B had been having</p>	F 456			

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F 456	<p>Continued From page 2</p> <p>problems with the water in his/her room not being warm enough when the nurse aides were providing care. Continued interview with Resident B revealed he/she had reported the water temperature issues to the Facility Administrator approximately two weeks ago.</p> <p>Interview with State Registered Nurse Aide (SRNA) #1 on 12/10/15 at 10:44 AM revealed she had been aware of the facility having issues with the water temperatures and had reported the water temperature issues multiple times in the past; however, SRNA #1 was not able to remember exactly who she had reported to. Continued interview with SRNA #1 revealed Resident B had complained to her in the past about his/her water temperature not being warm enough when the nurse aides were providing care. Continued interview with SRNA #1 revealed the facility had been having issues with the water temperatures for approximately the last year.</p> <p>Interview with SRNA #2 on 12/10/15 at 11:31 AM revealed she had observed the water temperatures to get cooler throughout the day.</p> <p>Interview with Licensed Practical Nurse (LPN) #1 on 12/10/15 at 1:16 PM revealed she had observed one of the SRNAs bringing warm water out of the employee break room to use for residents. Continued interview with LPN #1 revealed she was aware of a resident getting a cold shower approximately two weeks ago. Further interview with LPN #1 revealed the facility had been having issues with the water temperatures for approximately one month.</p> <p>Interview with the AB Hall Unit Manager (UM) on 12/10/15 at 1:53 PM revealed no one had</p>	F 456			

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F 456	<p>Continued From page 3</p> <p>reported any issues to her about water temperatures in the facility. Continued interview with the UM revealed she had not been aware of Resident B having any issues with the water temperature in his/her room.</p> <p>Interview with the Education Training Director (ETD) on 12/10/15 at 2:27 PM revealed the facility had constant issues with water temperatures and that it had been going on for approximately one year now.</p> <p>Interview with the Director of Nursing (DON) on 12/10/15 at 3:32 PM revealed no staff or residents had made any complaints to her about the water temperatures in the facility being too cold. Continued interview with the DON revealed Resident B had not made any complaints about the temperature in his/her room to her.</p> <p>Interview with the Maintenance Director (MD) on 12/09/15 at 2:25 PM revealed the facility had been aware of needing a circulating pump in order improve the hot water flow. Continued interview with the MD revealed he had reported to the Facility Administrator approximately one month ago and to date had not heard anything else about it. Further interview with the MD on 12/09/15 at 2:57 PM revealed he had not identified any issues with the water temperatures in the facility in the past three months. Continued interview with the MD revealed he checked water temperatures every Friday.</p> <p>Interview with the Administrator on 12/09/15 at 3:13 PM revealed she had been aware of the facility needing a recirculating pump, but had not been aware the water temperatures in the facility were not getting up to the specified range.</p>	F 456			

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F 456	Continued From page 4 Continued interview with the Administrator on 12/10/15 at 5:48 PM revealed she did not remember Resident B ever saying anything to her about his/her water temperature being too cold. Continued interview with the Administrator revealed she had been aware that the water temperatures were taking a long time to get warm, but had not been aware of the water temperatures not getting up to within the specified temperature range. Further interview with the Administrator revealed the facility had been in discussion with a local plumbing contractor about acquiring a return line in order to decrease the amount of time it took for water to get up to temperature in the resident rooms. Continued interview with the Administrator revealed a request had been made to the corporate office for permission to get the parts and acquire the return line. However, no evidence of this was provided. Further interview with the Administrator on 12/11/15 at 2:39 PM revealed she had discussed the water temperature taking too long to get up to temperature with the MD about one month ago. Further interview with the Administrator revealed it had been decided by the MD that since the water had been staying within the specified range in the past that the return line did not need to be purchased right away.	F 456			